



CONFERMA

SECURE TRAVEL SETTLEMENT

Conferma Payment process API complete

The new enhanced Conferma Payment process is now available. The brand new functionality means that customers need not to have processed the booking through Conferma in order to use the payment API. The payment and reconciliation product which has been used in conjunction with Conferma's Hotel Booker now allows customers to send requests to pay for other bookings.

Customers will be able to complete settlement using virtual credit card technology for rail, conferences and ad hoc payments with a full matching, reconciliation and data provision suite.

"This allows a customer to send a request to pay for, say, a conference booking," says Steven Read, Conferma's chief operating officer.

"The customer can pay for different elements of the conference at different times."

The system is built to have multi-card (on Barclaycard at present, American Express shortly) and multi-currency capability.

"This allows our customers



"THIS ALLOWS OUR CUSTOMERS TO TAKE ADVANTAGE OF CARD-BASED CREDIT TERMS AND ENABLES THEIR CORPORATE CUSTOMERS TO ASSUME THE CREDIT RELATIONSHIP WITH THE CARD COMPANY"

Steven Read, COO,
Conferma

to take advantage of card-based credit terms and enables their corporate customers to assume the credit relationship with the card company," added Read.

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IN BRIEF

► FCM RENEWS WITH CONFERMA

FCm Travel Solutions has signed a new three-year contract with Conferma. Business Improvement Manager Helen Mardle says, "For a travel management company Conferma makes processes easier. The data flows straight through so it cuts the workload in half."

► LONG-TERM DEAL COMPLETED WITH IOMART

Conferma has signed a long-term deal with an additional hosting provider, IOMART. The move marks a major investment in state-of-the-art hosting hardware and will enable increased capacity in the future. The deal was driven by COO, Steven Read, who said, "This is a major investment which demonstrates Conferma's commitment to future growth and the on-going stability of the Conferma product suite."

► CHAMBERS TRAVEL SIGNS AGAIN WITH CONFERMA



Chambers Travel has renewed its contract with Conferma for 2010. Chambers

is looking to extend card-based billback across the business in line with growing demand from their existing and potential clients. It will use the full booking and billing service for clients for whom it is appropriate.

"The Conferma product is a great fit for our growing business, it's easy to use and streamlines the entire bill-back process, freeing up time for our staff to concentrate on service rather than admin." Andrew Perolls, COO, Chambers Travel Management.

New Conferma booking site to be available Q2

Version 4 of the Conferma booking site is now in development and is scheduled for release in the second quarter of this year.

According to Conferma COO Steven Read, "The new site will have a completely new look and be much easier for our customers to use. It will decrease

the amount of time needed to make a booking." The new site will make more use of intelligent pre-population. For example, it will be able automatically to show preferred hotels in a location or the most recent trips booked.

Conferma v4 will extend

full functionality to multi-person bookings and allow these to be amended. It also has a multi-language capability and the capacity for additional information fields validation.

Booking policy control can be set at client level with a graphical admin interface.